

LOVE YOUR ROOTS



Dear K&D Patrons,

As we begin to recover from the lasting effects of the COVID-19 pandemic, restrictions against communing are also being lifted allowing you to reunite with us. It has been a tough three months, but we are proud to provide you with all of your natural hair styling needs starting Tuesday, June 23, 2020. As excited as we are to get back to business-as-usual, there has been changes made to remain compliant with NYS Phase II Reopening Guidelines. Our aim is to offer you service that is exceptional, with your health and safety in mind.

Below is a list of new policies which MUST BE READ PRIOR TO SIGN-IN:

- 1.** In the effort to reduce overcrowding, you must sign up for morning and midday slots. Visit our website at kndbraiding.com and click on our Sign-in Scheduler at 7 PM, the night before your visit. You will be directed to sign up for either an AM or PM slot. ***We will not be accepting ANY WALK-INS at this time until further notice.*** Please plan your visit accordingly.
- 2.** All clients will be required to complete a Client Health Questionnaire form before receiving service.
- 3.** We will perform a temperature check upon your entry. If you have a reading of 100 degrees Fahrenheit or higher, we will deny you entry.
- 4.** All persons within the salon, staff and patrons alike, are **REQUIRED TO WEAR A MASK AT ALL TIMES.** If you do not have a mask, we can provide you one for a small fee. No mask. No entry.
- 5.** You must sanitize your hands upon entry provided to you at the entry station.
- 6.** Note and adhere to all social distance indicators posted within the salon to maintain 6ft distance between individuals, excluding beautician to patron and salon manager to patron/s.

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- 7.** There will be ABSOLUTELY NO WAITING AREA for patrons and/or guests of patrons. You must arrive to your appointment solo or else we will deny you service. Only under extenuating circumstances may children between the ages of 7 and 12 be accompanied by one adult. However, we encourage all family members and friends to remain home. Guardians of underage children are to remain in their vehicles.
- 8.** Unfortunately, we will not be able to service children under the age of 7 years.
- 9.** You must come into your appointment with your hair washed, conditioned, moisturized and fully detangled.
- 10.** In the effort to reduce the spread of any airborne particles, we must reduce the use of blow-dryers. In that case, WE WILL LIMIT THE PERFORMANCE OF CORNROW-FEED-IN-INDIVIDUAL (2-10 braid), LEMONADE (7-12 braids) and CORNROW-FEED-IN (5-12) UPDO styles. You must inquire via email or by phone before signing up for this service.
- 11.** We are unable to accommodate patrons who arrive to their appointments with a stroller, infant, or toddler. You must arrange childcare before planning your visit.

Every change that has been made is with the health and safety of our patrons and staff in mind. As we re-emerge into what is usually the most festive time of the year when graduations, proms, moving up ceremonies, weddings and summer excursions take precedence, we hope that we can still provide you with that same lively atmosphere that makes K&D a great place to be. Where little to no contact stifles our ability to connect, the bonds we have developed can withstand any barriers.



STAFF REQUIREMENTS

- 1. All staff members have been tested for COVID-19 before returning to work.*
- 2. All staff members are required to fill out a Staff Health Questionnaire daily.*
- 3. All staff must wear PPE including, mask, face shield and gowns while styling a client.*
- 4. All staff must wash their hands before, between and after styling each client.*
- 5. While wearing gloves, staff members are required to disinfect their stations (surfaces, trolleys, and styling chairs) between each client. The disinfecting process takes up to 20 minutes to complete. Please be patient while our staff preps their stations for you.*
- 6. While wearing gloves, staff members must also disinfect the surface of distancing blockades between each client using OSHA compliant products.*
- 7. After the completion of each client, staff members must discard client capes.*
- 8. Staff must maintain record of the cleaning and sanitization of their stations between clients daily.*